



March 9, 2018

Board of Selectmen  
Town of Chilmark  
401 Middle Road  
P.O. Box 119  
Chilmark, MA 02535

**Re: Annual Notice**

Dear Chairman and Members of the Board:

In accordance with Massachusetts cable regulations (207 CMR 10.01(2) and 10.02(6)), enclosed is a copy of Comcast's policies and procedures, sample subscriber bill, work order and rate & channel line-up information for your community.

Should you have any questions, please do not hesitate to contact me at 508.732.1536.

Sincerely,

*Michael Galla*

Michael Galla, Sr. Manager  
Government & Regulatory Affairs

Enclosures







X65688

## Comcast Customer Privacy Notice For Cable Video, High-Speed Internet, Phone, and Home Security Services

### Why is Comcast providing this notice to me?

As a subscriber to cable service or other services provided by Comcast, you are entitled under Section 631 of the federal Cable Communications Policy Act of 1984, as amended, (the "Cable Act") to know the following:

- the limitations imposed by the Cable Act upon cable operators in the collection and disclosure of personally identifiable information about subscribers;
- the nature of personally identifiable information we collect;
- the nature of the use of personally identifiable information;
- under what conditions and circumstances we may disclose personally identifiable information and to whom;
- the period during which we maintain personally identifiable information;
- the times and places at which you may have access to your personally identifiable information; and
- your rights under the Cable Act concerning personally identifiable information and its collection and disclosure.

Personally identifiable information is information that identifies a particular person; it does not include de-identified, anonymous, or aggregate data that does not identify a particular person or persons. This notice is also provided to you in accordance with applicable California law, which only applies to our customers located in California who are served by a cable television corporation.

In addition, Section 222 of the Communications Act of 1934, as amended, (the "Communications Act") provides additional privacy protections for certain information related to our phone and Internet services:

- information about the quantity, technical configuration, type, destination, location, and amount of your use of the phone and Internet services; and
- information contained on your bill concerning the type of phone and Internet services and features you receive.

That information is known as customer proprietary network information or CPNI for short. This notice, which includes our CPNI Policy, describes what CPNI information we obtain, how we protect it, and how it may be used. If you are a customer of our phone and Internet services, you have the right, and Comcast has a duty, under the Communications Act and applicable state law, to protect the confidentiality of CPNI. In addition, the FCC's rules provide additional privacy protections specific to our phone services that we describe in this notice.

We explain below under "**HOW DO I GIVE OR WITHHOLD MY APPROVAL FOR COMCAST TO USE CPNI TO MARKET ADDITIONAL PRODUCTS AND SERVICES TO ME?**" how you can approve our use of CPNI or withdraw your approval in the event Comcast decides to use CPNI for marketing purposes.

**Special Note:** Our CPNI Policy applies to the voice and Internet communications-related services provided by the applicable Comcast operating company that delivers those services to our customers.

In this notice, the terms "Comcast," "we," "us," or "our" refer to the operating company, subsidiaries or affiliates of Comcast Cable Communications, LLC that (i) owns and/or operates the cable television system in your area pursuant to a cable television franchise with the local franchising authority, or (ii) is the operating company that delivers voice services in your area. The term "you" refers to you as a subscriber to one or more of our cable service and other services.

### I. Collection

#### What kind of information does this notice apply to?

The Cable Act applies to personally identifiable information that you have furnished to Comcast, or that Comcast has collected using the cable system, in connection with the provision of cable service or other services. The Communications Act applies to CPNI related to our regulated phone and Internet services, and certain orders of the Federal Communications Commission apply the CPNI rules to our interconnected voice over Internet protocol communications services.

**Special Note:** This notice only applies to our cable video service, our high-speed Internet service, our phone and communications services, and our home security service. It applies to you as a subscriber to one or more of these services as provided for by applicable law and except as otherwise noted. It does not cover information that may be collected through any other products, services, or websites, even if you access them through our cable services and even if they are co-branded with Comcast brands or the brands or logos of our affiliated companies. You should read the privacy policies for these other products, services, and



websites to learn how they handle your personal information. You can read the privacy policy for Comcast's web services at <http://xfinity.comcast.net/privacy/>.

#### **For what purposes may Comcast collect personally identifiable information and CPNI?**

The Cable Act authorizes Comcast as a cable operator to use the cable system to collect personally identifiable information concerning any subscriber for the following purposes:

- to obtain information necessary to render our cable service or other services to our subscribers; and
- to detect unauthorized reception of cable communications.

The Cable Act prohibits us from using the cable system to collect personally identifiable information concerning any subscriber for any purposes other than those listed above without the subscriber's prior written or electronic consent.

The Communications Act authorizes us to use, disclose, or permit access to individually identifiable CPNI in our provision of:

- the telecommunications services from which this information is derived; or
- services necessary to, or used in, the provision of these services, including the publishing of directories.

The Communications Act prohibits us from using CPNI for any purposes other than those listed above except as permitted or required by law or with your approval.

#### **What kind of personally identifiable information and CPNI does Comcast collect?**

Comcast collects information from you at several different points when you request, turn on, and use our services under an account we create for you. Some of this information is personally identifiable information, but much of it is not. We collect certain personally identifiable information that our subscribers furnish to us in connection with the provision of cable service or other services. In order to provide reliable, high quality service to you, we keep regular business records containing information about you that may constitute personally identifiable information. These account records include some, but typically not all, of the following information:

- your name;
- service address;
- billing address;
- e-mail address;
- telephone number;
- driver's license number;
- social security number;
- bank account number; and
- credit card number.

With respect to phone services, examples of CPNI include information typically available from telephone-related details on your monthly bill:

- location of service;
- technical configuration of service;
- type of service;
- quantity of service;
- amount of use of service; and
- calling patterns

CPNI does not include your name, address, and telephone number because the Communications Act classifies that information as "subscriber list information" which is not subject to the CPNI protections. However, that information is also subject to certain protections as described below under "To whom may Comcast disclose personally identifiable information?" The FCC has not yet adopted specific rules or definitions regarding CPNI as it relates to Internet access.

We also collect and maintain certain other information about your account. For example, this information may include:

- your account number;
- billing, payment, and deposit history;
- additional service information;
- customer correspondence and communications records;
- maintenance and complaint information;
- the device identifiers and network addresses of equipment used with your account;
- records indicating the number of television sets, set-top boxes, modems, telephones, home security and automation devices, or other devices connected to our cable system; and
- additional information about the service options you have chosen.

Some of our services permit you to establish secondary accounts, and if you do so we collect similar information in order to establish and service the secondary accounts. During the initial provisioning of our services, and during any subsequent changes or updates to our services, Comcast may collect technical information about your televisions, any set-top boxes, computer hardware and software, cable modems, telephones, other cable or other service-related devices, home security and automation devices, and customization settings and preferences. Additionally, if you rent your residence, we may have a record of whether landlord permission was required prior to installing our cable services as well as your landlord's name and address.

#### **What kind of information does Comcast collect if I use cable video services?**

When you use cable video services, our cable system automatically





generates information about your use of the services and their features, and we collect much of this information as part of providing services to you. For example, we receive information about the use of set-top boxes, remote controls, electronic program guides, video players, applications, and other devices and software connected to our cable system. This information includes which channels, programs, and advertisements are viewed and for how long, for example. It may also include information about navigation through program guides and applications, and use of devices like remote controls and tablets. Except as described below, we collect this *activity data* without names and addresses or other personally identifiable information and we consider it *de-identified* data.

Our system may collect activity data with personally identifiable information for particular requests or transactions like when you order a pay-per-view program or purchase a product. This information typically consists of account and billing-related information such as the programs or other products, services, or features ordered so that you may be properly billed for them. Follow your program guide commands or any special instructions on your screen when you make these transactional requests. These commands and instructions will explain your choices so that you can complete or cancel your requests as you wish.

**What kind of information do you collect and use to improve your cable services and deliver relevant advertising?**

Comcast's cable system, set-top boxes, and other equipment generate activity data that we collect and store. We use this information for a number of purposes including to determine which programs are most popular, how many people watch a program to its conclusion, and whether people are watching commercials. As described below under "How does Comcast use personally identifiable information and CPNI?," we may also provide information like subscriber lists or certain de-identified, anonymous, and/or aggregate information (such as activity data) to third parties working on our behalf -- such as audience measurement or market research firms. We, or these firms, working as our service providers, may combine this information with aggregated or non-aggregated demographic information (such as census records) and other audience attributes, such as purchasing data, demonstrated interests (for example, in sports programs or movies), loyalty programs, organizational affiliations, advertiser customer lists, and the like to provide us with audience analysis data. We require third parties working on our behalf to treat all information we provide as confidential and to use it only for Comcast's business purposes. We may also work with academic or research interest groups to analyze de-identified, anonymous, and/or aggregate information we provide to them for specific purposes or projects.

We use this information and analysis to improve our cable video service and other services and make programming and advertising more relevant to our subscribers. We may also use this information to distribute and deliver relevant programming and advertising to you without disclosing personally identifiable information about you to programmers or advertisers. In addition to this privacy notice, we may provide additional notices to you regarding specific advertising or other initiatives. These notices will describe the initiatives in greater detail and may, as appropriate, contain information you can use to choose to participate, or not participate, in these initiatives.

**II. Use**

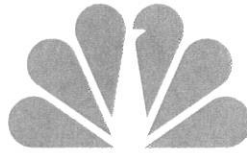
**How does Comcast use personally identifiable information and CPNI?**

We collect, maintain, and use personally identifiable information and CPNI as permitted by the Cable Act and the Communications Act and other applicable laws. We use this information primarily to conduct business activities related to providing you with our cable service and other services, and to help us detect theft of service. Generally speaking, we use personally identifiable information in connection with:

- billing and invoicing;
- administration;
- surveys;
- collection of fees and charges;
- marketing;
- service delivery and customization;
- maintenance and operations;
- technical support;
- hardware and software upgrades; and
- fraud prevention.

More specifically, we also use personally identifiable information to:

- install, configure, operate, provide, support, and maintain our cable service and other services;
- confirm you are receiving the level(s) of service requested and are properly billed;
- identify you when changes are made to your account or services;
- make you aware of new products or services that may be of interest to you;
- understand the use of, and identify improvements to, our services;
- detect unauthorized reception, use, or abuse of our services;
- determine whether there are violations of any applicable policies and terms of service;
- manage the network supporting our services;



- configure cable service and other service-related devices; and
- comply with law.

The Communications Act further permits Comcast to use, disclose, and permit access to CPNI obtained from our customers, either directly or indirectly, to:

- initiate, render, bill, and collect for telecommunications services;
- protect our rights and property, and protect our users of these services and other carriers from fraudulent, abusive, or unlawful use of, or subscription to, these services;
- provide any inbound telemarketing, referral, or administrative services to you for the duration of the call, if you initiated the call and you approve of the use of this information to provide these services; and
- to provide call location information concerning the user of a commercial mobile phone service.

Comcast may not use CPNI to market products and services to you other than enhancements to services you already have without your approval in accordance with our policies described below.

Comcast transmits, and may collect and store for a period of time, personally identifiable and non-personally identifiable information about you when you use our high-speed Internet and phone services to:

- send and receive e-mail, video mail, and instant messages;
- transfer and share files;
- make files accessible;
- visit websites;
- place or receive calls;
- leave and receive voice mail messages;
- use the applicable communications center or voice center;
- establish custom settings or preferences;
- communicate with us for support; or
- otherwise use the services and their features.

Comcast transmits, collects, and stores comparable information when you use our home security service. Our transmission, collection, and storage of this information is necessary to render the services. In certain situations, third-party service providers may transmit, collect, and store this information on our behalf to provide features of our services. These third parties are not permitted to use your personally identifiable information except for the purpose of providing these features.

#### **How does Comcast use activity data and other data in connection with cable video service?**

We associate activity data with particular devices such as set-

top boxes, portable devices, and other supported devices so that we know where to deliver the services and how to troubleshoot them. In general, Comcast uses de-identified and aggregate activity information to understand better how our customers use our products and services so that we can improve them, including by delivering more relevant content and advertising. We may try to determine how well our products and services deliver value to our customers, for example, by determining which programs are most popular, how many people watch a program to its conclusion, and whether and how often people are watching commercials. As discussed below, we may also combine activity data with other non-personally identifying demographic and similar information from our business records.

When we collect activity data, we may also use it to determine how many people view commercials (impressions) and to provide de-identified or aggregate reports to third-party advertisers. When we do this reporting on advertising impressions we do not provide any personally identifiable information about our subscribers to third-party advertisers. We, or our service providers, may combine de-identified activity data with other data to determine and report how an advertiser's messages are viewed, including on other platforms and services.

We may also use activity data to help us learn how popular certain programs are and how our customers as a whole generally prefer to view certain kinds of programming using cable video service (such as whether they like to watch certain programs live, or they prefer to view them when we offer them on demand, on mobile devices, or online). As described below, this may require us to compare or combine activity data on our cable system with online activity data. We may also use activity data to determine whether promoting content and services in certain ways helps attract a larger audience and more customers. While we may provide aggregate reports on these observations to programmers or others, we do not provide any personally identifiable information about our subscribers, or the activities of individual subscribers, to those programmers and others.

We may also use, or combine information about, your use of our cable services with other information we obtain from our business records (such as your Comcast account number or device identifiers), or from third parties, to deliver better and more relevant products, services and advertising. However, we do not store or share your activity data in association with your name or address, except as necessary to render or bill for our services. We may try to determine, using aggregated data, which groups of our customers use which of our products and services and how they use them. To do this we, or third parties working on our behalf, may combine demographic and other generally available information, or advertiser information, including purchasing data and membership in loyalty programs, with our subscriber lists.



From this information, we or our third party providers prepare de-identified and aggregated reports about how groups of customers with common characteristics – such as age and gender, or a demonstrated interest in a particular third party product – use our services and respond to the programming and advertising that we distribute. We may use this information to improve and communicate with you about our own products and services, and also to help us deliver relevant information and advertising on behalf of other companies and advertisers to certain subscriber groups – known as *ad groups* – who may be most interested in this information and advertising. When we do this, we do not share your personally identifiable information with these advertisers, unless you provide your express consent.

We may also combine personally identifiable information, which we collect as described in this notice as part of our regular business records, with personally identifiable information obtained from third parties for the purpose of creating an enhanced database or business records. We may use this database and these business records for marketing, advertising, and other activities related to our cable service and other services. We also maintain records of research concerning subscriber satisfaction and viewing habits, which are obtained from subscriber interviews, questionnaires, and surveys or panels.

#### **How does Comcast use information about use of cable video services on other platforms like websites or mobile applications?**

We may compare or combine information such as *activity data* we receive when you use cable video services to view content or advertising with information about your use of content and advertising that we deliver on other platforms, such as on our Xfinity websites and mobile applications. We may also compare or combine this information or data with that generated by your viewing of advertising placed or sold by Comcast on other websites and mobile applications. We do this to better understand, among other things, how our customers access and use our products and services in all of the places that we offer them.

### **III. Disclosure**

#### **Under what circumstances may Comcast disclose personally identifiable information to others?**

Comcast considers the personally identifiable information contained in our business records to be confidential. The Cable Act authorizes Comcast as a cable operator to disclose personally identifiable information concerning any subscriber if the disclosure is:

- necessary to render, or conduct a legitimate business activity related to, the cable service or other services provided to the subscriber;

- required by law or legal process (described below under “When is Comcast required by law to disclose personally identifiable information and CPNI by law?”); or
- of the names and addresses of subscribers for “mailing list” or other purposes (subject to each subscriber’s right to prohibit or limit this disclosure and the CPNI Policy described below under “How do I place myself on Comcast’s ‘do not call’ and ‘do not mail’ lists?”).

The Cable Act prohibits us as a cable operator from disclosing personally identifiable information concerning any subscriber for any purposes other than those listed above without the subscriber’s prior written or electronic consent.

#### **To whom may Comcast disclose personally identifiable information?**

We may disclose personally identifiable information as provided for in the Cable Act when it is necessary to render, or conduct a legitimate business activity related to, the cable service or other services we provide to you. These kinds of disclosures typically involve billing and collections, administration, surveys, marketing, service delivery and customization, maintenance and operations, incident verification and response, service notifications, fraud prevention, and services to improve our programming and advertising offerings, for example. We may also collect, use, and disclose information about you in de-identified, anonymous, or aggregate formats, such as ratings surveys and service usage and other statistical reports, which do not personally identify you, your particular viewing habits, or the nature of any transaction you have made over the cable system. The frequency of any disclosure of personally identifiable information varies in accordance with our business needs and activities.

The Cable Act authorizes Comcast as a cable operator to disclose limited personally identifiable information to others, such as charities, marketing organizations, or other businesses, for cable or non-cable “mailing list” or other purposes. From time to time we may disclose your name and address for these purposes. However, you have the right to prohibit or limit this kind of disclosure by contacting us by telephone at 1-800-XFINITY or by sending us a written request as described below under “How do I contact Comcast?” Any “mailing list” and related disclosures that we may make are limited by the Cable Act to disclosures of subscriber names and addresses where the disclosures do not reveal, directly or indirectly, (i) the extent of any viewing or other use by the subscriber of a cable service or other service provided by us; or (ii) the nature of any transaction made by the subscriber over our cable system.

We may sometimes disclose personally identifiable information about you to our affiliates or to others who work for us. We



may also disclose personally identifiable information about you to outside auditors, professional advisors, service providers and vendors, potential business merger, acquisition, or sale partners, and regulators. We make these disclosures as provided for in the Cable Act. Typically, we make these disclosures when the disclosure is necessary to render, or conduct a legitimate business activity related to, the cable service or other services we provide to you. We may be required by law or legal process to disclose certain personally identifiable information about you to lawyers and parties in connection with litigation and to law enforcement personnel.

If we (or our parent company) enter into a merger, acquisition, or sale of all or a portion of our assets, subscribers' personally identifiable information will, in most instances, be one of the items transferred as part of the transaction. If this notice will be changed as a result of a transaction like that, you should refer below under "Will Comcast notify me if it changes this notice?"

We may also use or disclose personally identifiable information about you without your consent to protect our customers, employees, or property, in emergency situations, to enforce our rights under our terms of service and policies, in court or elsewhere, and as otherwise permitted by law.

#### **When may Comcast disclose personal information to others in connection with phone service?**

Comcast may disclose to others personally identifiable information in connection with features and services such as Caller ID, 911/E911, and directory services as follows:

- We may transmit your name and/or telephone number to be displayed on a Caller ID device unless you have elected to block such information. Please note that Caller ID blocking may not prevent the display of your name and/or telephone number when you dial certain business or emergency numbers, 911, 900 numbers, or toll-free 800, 888, 877, 866 or 855 numbers.
- We may provide your name, address, and telephone number to public safety authorities and their vendors for inclusion in E911 databases and records, inclusion in "reverse 911" systems, or to troubleshoot 911/E911 record errors.
- We may publish and distribute, or cause to be published and distributed, telephone directories in print, on the Internet, and on disks. Those telephone directories may include subscriber names, addresses, and telephone numbers, without restriction to their use.
- We may also make subscriber names, addresses, and telephone numbers available, or cause such subscriber information to be made available, through directory assistance operators.

- We may provide subscribers' names, addresses, and telephone numbers to unaffiliated directory publishers and directory assistance providers for their use in creating directories and offering directory assistance services.
- Once our subscribers' names, addresses, and telephone numbers appear in telephone directories or directory assistance, they may be sorted, packaged, repackaged and made available again in different formats by anyone.

We take reasonable precautions to ensure that non-published and unlisted numbers are not included in our telephone directories or directory assistance services, but we cannot guarantee that errors will never occur.

#### **When is Comcast required to disclose personally identifiable information and CPNI by law?**

We make every reasonable effort to protect subscriber privacy as described in this notice. Nevertheless, we may be required by law to disclose personally identifiable information or individually identifiable CPNI about a subscriber. These disclosures may be made with or without the subscriber's consent, and with or without notice, in compliance with the terms of valid legal process such as a subpoena, court order, or search warrant.

For subscribers to our cable video service, Comcast may be required as a cable operator to disclose personally identifiable information to a third-party or governmental entity in response to a court order. If the court order is sought by a non-governmental entity, we are required under the Cable Act to notify the subscriber of the court order. If the court order is sought by a governmental entity, the Cable Act requires that the cable subscriber be afforded the opportunity to appear and contest in a court proceeding relevant to the court order any claims made in support of the court order. At the proceeding, the Cable Act requires the governmental entity to offer clear and convincing evidence that the subject of the information is reasonably suspected of engaging in criminal activity and that the information sought would be material evidence in the case.

For subscribers to our high-speed Internet, phone, and home security services, Comcast may be required to disclose personally identifiable information and individually identifiable CPNI to a private third party in response to a court order, and, if so, we are required to notify the subscriber of the court order. Comcast may also be required to disclose personally identifiable information and individually identifiable CPNI about subscribers to high-speed Internet, phone, and home security services to a government entity in response to a subpoena, court order, or search warrant, for example. We are usually prohibited from notifying the subscriber of any disclosure of personally identifiable information to a government entity by the terms of the subpoena, court order, or search warrant.





**How does Comcast protect personally identifiable information?**

We follow industry-standard practices to take such actions as are necessary to prevent unauthorized access to personally identifiable information by a person other than the subscriber or us. However, we cannot guarantee that these practices will prevent every unauthorized attempt to access, use, or disclose personally identifiable information.

**How long does Comcast maintain personally identifiable information?**

Comcast maintains personally identifiable information about you in our regular business records while you are a subscriber to our cable service or other services. We also maintain this information for a period of time after you are no longer a subscriber if the information is necessary for the purposes for which it was collected or to satisfy legal requirements. These purposes typically include business, legal, or tax purposes. If these purposes no longer apply, we will destroy, de-identify, or anonymize the information according to our internal policies and procedures.

**IV. Customer Access and Choice**

**How can I see my personally identifiable information or CPNI and correct it, if necessary?**

You may examine and correct, if necessary, the personally identifiable information regarding you that is collected and maintained by Comcast in our regular business records. In most cases, the personally identifiable information contained in these records consists solely of billing and account information. We will correct our records if you make a reasonable showing that any of the personally identifiable information we have collected about you is inaccurate.

If you have Internet access, you can view and change certain information yourself by going to [www.comcast.com/myaccount](http://www.comcast.com/myaccount) and signing in with your Comcast username and password to access the My Account feature. If you are a home security customer, you can go to the subscriber portal at [www.xfinity.com/xhportal](http://www.xfinity.com/xhportal).

You may also examine the records containing your personally identifiable information at your local Comcast office upon reasonable prior notice to us and during our regular business hours. If you wish to examine these records, please contact us by mail or telephone at 1-800-XFINITY, giving us a reasonable period of time to locate and, if necessary, prepare the information for review, and to arrange an appointment. You will only be permitted to examine records that contain personally identifiable information about your account and no other account.

If you make an affirmative, written request for a copy of your CPNI, we will disclose the relevant information we have to you at your

account address of record, or to any person authorized by you, if we reasonably believe the request is valid. However, subscribers to our phone services should be aware that we generally do not provide them with records of any inbound or outbound calls or other records that we don't furnish in the ordinary course of business (for example, as part of a bill) or which are available only from our archives, without valid legal process such as a court order. In addition, we cannot correct any errors in customer names, addresses, or telephone numbers appearing in, or omitted from, our or our vendors' directory lists until the next available publication of those directory lists. Further, we may have no control over information appearing in the directory lists or directory assistance services of directory publishers or directory assistance providers that are not owned by our subsidiaries or us.

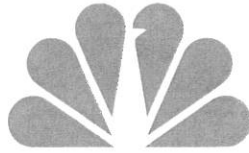
Comcast reserves the right to charge you for the reasonable cost of retrieving and photocopying any documents that you request.

**How do I manage or opt out of uses of information about my Comcast account?**

You may opt out of receiving more relevant advanced advertising delivered with programs made available through our cable video service by going to <http://www.comcast.com/adservices>. Even if you opt out, you will still receive advertising and we will continue to send you Comcast marketing messages based on the way you use our products and services and the information we have collected about you.

**How do I give or withhold my approval for Comcast to use CPNI to market additional products and services to me?**

Various direct and indirect subsidiaries and affiliates of Comcast Cable Communications, LLC offer many communications-related and non-communications related services, such as high-speed Internet and home security services. From time to time we may like to use the CPNI information we have on file to provide you with information about our communications-related products and services or special promotions. Our use of CPNI may also enhance our ability to offer products and services tailored to your specific needs. In addition, Comcast also offers various other services that are not related to the services to which you subscribe. Under the CPNI rules, some of those services, such as Comcast cable video services, are considered to be non-communications related products and services. Therefore, you may be asked during a telephone call with one of our representatives for your oral consent to Comcast's use of your CPNI for the purpose of providing you with an offer for communications related or non-communications related products and services. If you provide your oral consent for Comcast to do so, Comcast may use your CPNI only for the duration of that telephone call in order to offer you additional services.



If you deny or restrict your approval for us to use your CPNI, you will suffer no effect, now or in the future, on how we provide any services to which you subscribe.

**How do I place myself on Comcast's "do not call" and "do not mail" lists?**

You may contact Comcast at 1-800-XFINITY to ask us to put your name on our internal company "do not call" and "do not mail" lists so that you do not receive marketing or promotional telephone calls or postal mail from us or made at our request. You also have the right to prohibit or limit disclosure of your personally identifiable information for "mailing list" or other purposes as described above in this notice by contacting us at 1-800-XFINITY.

If you prefer to contact Comcast in writing instead of by telephone, you may send a written request to the address listed below under "How do I contact Comcast?" Be sure to include your name and address, your Comcast account number, and a daytime telephone number where you can be reached in the event we have any questions about your request. The person who is identified in our billing records as the subscriber should sign the written request. If you have a joint account, a request by one party will apply to the entire account. If you have multiple accounts, your notice must separately identify each account covered by the request.

**What email communications will Comcast send to me and how do I manage them?**

We may send a welcome email and sometimes other information to new subscribers to our cable service and other services (including each new secondary account holder, where applicable). We may also send service-related announcements to our subscribers from time to time. For example, we may send you an email announcement about a pricing change, a change in operating policies, a service appointment, or new features of one or more of the cable service or other services you receive from us. You may not opt-out of these service-related communications. If you fail to check your primary email address for service-related announcements, you may miss important information about our services, including legal notices, for example.

We reserve the right to send you promotional or commercial email as permitted by applicable law. You can manage the promotional or commercial emails Comcast may send to you by following the instructions contained in the emails or by going to the Web page located at [www.comcast.com/preferences](http://www.comcast.com/preferences) and following the directions there. We may ask for additional information on this preferences page such as your zip code, for example. By providing this additional information to us we will be able to better inform you of the availability of special offers and promotions in your area. If you no longer wish to receive these emails you may opt-out of receiving them by going to the same page and changing your contact preferences.

**What can I do if I think my privacy rights have been violated?**

If you believe that you have been aggrieved by any act of ours in violation of the Cable Act or other applicable laws, we encourage you to contact us directly as described below in "How do I contact Comcast?" in order to resolve your question or concern. You may also enforce the limitations imposed on us by the Cable Act as applicable with respect to your personally identifiable information through a civil lawsuit seeking damages, attorneys' fees, and litigation costs. Other rights and remedies may be available to you under federal or other applicable laws as well. This customer privacy notice neither supersedes nor modifies any arbitration agreement to which you may be bound relating to the provision of our cable video service, our high-speed Internet service, our phone and communications services, or our home security service to you as a subscriber to one or more of these services.

**Will Comcast notify me if it changes this notice?**

As required by the Cable Act, we will provide you with a copy of this customer privacy notice at the time we enter into an agreement to provide any cable service or other service to you, and annually afterwards, or as otherwise permitted by law. You can view the most current version of this notice by going to [www.comcast.com/Corporate/Customers/Policies/CustomerPrivacy.html](http://www.comcast.com/Corporate/Customers/Policies/CustomerPrivacy.html)

We may modify this notice at any time. We will notify you of any material changes through written, electronic, or other means and as otherwise permitted by law. If you find the changes to this notice unacceptable, you have the right to cancel your service. If you continue to use the service following notice of the changes, we will deem that to be your acceptance of and consent to the changes in the revised privacy notice. This includes your consent for any personally identifiable information that we may collect and use starting on the effective date of the revised notice, as well as for any personally identifiable information that we have collected prior to the effective date of the revised notice. However, we will only deem your continued use of the service to be your acceptance of and consent to changes in the revised privacy notice for changes made after December 31, 2006.

**How do I contact Comcast?**

If you have any questions or suggestions regarding this privacy notice, or wish to contact us about your personal information, please reach us as follows:

Phone: 1-800-XFINITY  
Website: <http://customer.comcast.com/contact-us>  
Mail: Comcast Cable Communications, LLC  
Attn: Law Department - Customer Privacy Notice  
One Comcast Center  
Philadelphia, PA 19103-2838

Revised and effective: November 8, 2016

# IMPORTANT INFORMATION FOR XFINITY TV CUSTOMERS



## SERVICE PROBLEMS

You will find helpful information for troubleshooting TV picture or signal quality issues at [www.xfinity.com/support](http://www.xfinity.com/support). If the problem does not clear up, please feel free to chat with us at [www.xfinity.com/support/contact-us](http://www.xfinity.com/support/contact-us) or call us at 1-800-XFINITY, and a customer service representative will attempt to address that issue. We will try to resolve any complaints you have concerning the quality of our signals promptly and efficiently. We will respond to your report of a service interruption no later than 24 hours after you notify us, except in extraordinary circumstances or where conditions are beyond our control. We will respond to your report of other service problems no later than the next business day after you notify us. We may need access to your home in order to correct a service related issue. If a service call is required it will be scheduled at a time convenient to you. If you are dissatisfied with our resolution of your service problem, you may contact your local franchising authority to discuss the problem with your service. If your local franchise authority information is not listed on your bill, please call us at 1-800-XFINITY for the name and address of your local franchising authority.

## SERVICE OR BILLING COMPLAINTS

Information regarding your XFINITY services and billing is available through My Account at [www.xfinity.com](http://www.xfinity.com). You also may download the XFINITY My Account app to your smartphone or other device for quick access to up to date information on your account. If you have a complaint regarding your XFINITY TV service or your bill, you will find information on contacting us through chat or by phone at <https://www.xfinity.com/support/contact-us>. Also, you can visit us at one of our XFINITY store locations. Visit <https://www.xfinity.com/support/service-center-locations/> to find the XFINITY store closest to you. If you wish to put your comments in writing, your letter should be addressed to us at the local address listed on the How To Reach Us insert.

We will try to resolve your complaint promptly. If you are dissatisfied with our resolution of your complaint, or we are unable to resolve your complaint, you may contact your local franchising authority to discuss your complaint. If your local franchise authority information is not listed on your bill, please call us at 1-800-XFINITY for the name and address of your local franchising authority.

If you have a complaint regarding closed captioning please email us at [accessibility@comcast.com](mailto:accessibility@comcast.com) or call us at 1-855-270-0379.

## MOVING

Before you move, please call us at 1-800-XFINITY. This is the best way for us to arrange for your service to be disconnected and to schedule an installation at your new home, if your new home is in our service area.

## EQUIPMENT COMPATIBILITY

XFINITY TV service is encrypted and requires a TV Box, TV Adapter, CableCARD or other navigation device that is compatible with our system for each television you wish to use with our service. You may not be able to use special features or functions of your television, VCR or DVD player/recorder with XFINITY TV service. Some of these problems may be resolved

by the use of signal splitters, and/or other supplemental equipment that can be purchased from us or at electronic stores. Please call us if you would like to discuss the type of special equipment needed to resolve individual compatibility problems or if you have any questions regarding other equipment compatibility issues.

If you have a TiVo digital cable-ready DVR, you can access switched digital video services by obtaining a "tuning adapter" device. If you have a TiVo DVR or other digital cable-ready devices, you will need a TV Box, TV Adapter, or CableCARD from us to access switched digital video and other two-way cable services. Upon your request, we will provide you with the technical parameters necessary for a navigation device rented or acquired from retail outlets to operate with our system. Because of the need to protect our XFINITY TV service, we will not authorize the use of a navigation device that does not conform to all required signal security specifications. For information regarding other navigation devices, please go to <https://www.xfinity.com/support>.

## REMOTE CONTROL UNITS

If you rent a TV Box or TV Adapter from us we will provide a compatible remote control. Also, you may purchase compatible remotes at local electronic stores or other retail outlets. A representative list of compatible remote control models currently available from local retailers includes: Philips PHL PMDVR8, RCA RCR612, and Sony RM-V202. A list of additional compatible remotes may be obtained from your local XFINITY store. Although these remote control units are compatible with the TV Box or TV Adapter that we currently offer, these remotes may not be functional if we change the type of TV Box or TV Adapter we rent. If you have any questions regarding whether a particular remote control unit would be compatible with our equipment, please contact us.

## SERVICE CHANGES AND INSTALLATION

Standard installations are generally completed within 7 business days. If you change the services you receive, you may be subject to an installation or change of service charge. You may obtain additional information about our current services, fees and prices online at [www.xfinity.com](http://www.xfinity.com) or by calling us at 1-800-XFINITY.

## OTHER INFORMATION

Information on upcoming programmer contract expirations can be found at [www.xfinitytv.com/contractrenewals](http://www.xfinitytv.com/contractrenewals) or by calling 866-216-8634.

For those of our customers receiving service through commercial accounts, bulk rate arrangements or similar arrangements, some of the policies, procedures and services herein may not apply. Please call us at 1-800-XFINITY to talk to one of our customer service representatives for further information.



**SERVICE AREA**

MA, NH & ME

**PHONE NUMBERS**

**Billing/Repair**

1-800-COMCAST (266-2278)

**New Services/Sales**

1-800-COMCAST (266-2278)

**After-Hours Repair**

1-800-COMCAST (266-2278)

**MAILING/OFFICE ADDRESS**

Comcast

1 Comcast Center  
Philadelphia, PA 19102

**PUBLIC INFORMATION OFFICES  
FRANCHISE AUTHORITIES**

Consumer Division of  
the Department of  
Telecommunications and Cable  
1-800-392-6066  
1000 Washington Street, Suite 820  
Boston, MA 02118

Office of the Attorney General  
Consumer Protection and  
Antitrust Bureau  
33 Capital Street  
Concord, NH 03301

Office of the Attorney General  
Consumer Information and  
Mediation Service  
6 State House Station  
August, ME 04333

**- SAMPLE -**  
**Work Order**

02/04/2018 12:31

Job Receipt (516082)

WoNum: [REDACTED]  
Job Number: [REDACTED]  
SchdDate: 02/04/2018  
Account: [REDACTED]  
Phone #: [REDACTED]  
Customer: [REDACTED]  
Address: [REDACTED]

Services:  
Install Codes: \$39.99 2P TV-XI INS  
\$20.00 2P TV-XI INS  
\$0.00 1 TV INS \$0  
\$0.00 X1 FAILEDSIK  
\$0.00 FSIK XI-XV

Tech: XXXX  
Equip at Location: [REDACTED]  
[REDACTED]  
[REDACTED]

Equip Added:  
Equip Removed:  
Payments:  
Deposits:  
Cust Satisfaction:

This notice is required by the Rules of the Federal Communications Commission. Comcast Digital Voice service (CDV) may have the 911/E911 limitations listed below. I understand and agree to the following: In order for my 911 to be properly directed to emergency services, Comcast must have my correct service address. If I move CDV to a different address without Comcast's approval, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, and/or CDV (including 911) may fail altogether. CDV uses the electrical power in my home. If there is an electrical power outage, 911 calling may be interrupted if the battery back-up in the associated multimedia terminal adapter is not installed, fails or is exhausted after several hours. Calls, including calls to 911, may not be completed if there is a problem with the network facilities, including network congestion, network/equipment/power failure, or another technical problem. Prior to changing my address, or if I have any 911-related questions, I will call 1-800-Comcast. Comcast will need several business days to update my service address in the E911 system. USE OF CDV AFTER DELIVERY OF THIS DOCUMENT CONSTITUTES YOUR ACKNOWLEDGEMENT OF THE E911 NOTICE ABOVE. By signing below, I represent that I am at least 18 years old; I am the owner of, or tenant in, the premises at the above address and that the installation, repair or other work provided has been satisfactorily completed. If this work order relates to the initial installation of

services, I acknowledge receipt of the Comcast Welcome Kit which contains the Comcast Residential Customer Agreement, the Comcast Cable Subscriber Policy Notice and other important information about the services. I agree to be bound by the Comcast Customer Agreement which constitutes the agreement between Comcast and me for the services as well as any applicable Comcast acceptable use policies. If other non-installation work was provided, I agree to be bound by the current Comcast Customer Agreement as well as any applicable Comcast acceptable use policies. I authorize Comcast to obtain a credit report from a consumer credit agency in connection with the provision of the services I am receiving. IF I SUBSCRIBE TO COMCAST DIGITAL VOICE, I ACKNOWLEDGE MY RECEIPT AND UNDERSTANDING OF THE E911 NOTICE ABOVE.

**Signature:**

[Handwritten Signature]





**- SAMPLE -**  
**Subscriber Bill**

Account Number  
Billing Date 02/08/18  
Total Amount Due \$115.05  
Payment Due By 02/22/18  
Page 1 of 10

Contact us: @ xfinity.com/customersupport

For service at:

LAWRENCE MA 01843-3720

**Thanks for choosing XFINITY from Comcast**

With parental controls, you can choose and manage the programming that is right for your family. Learn more at: <http://parents.xfinity.com/tv/>

For quick and convenient ways to manage your account, view and pay your bill, please visit [www.xfinity.com/myaccount](http://www.xfinity.com/myaccount)

**Monthly Statement Summary**

Previous Balance	104.67
Payment - 01/20/18 - Thank You	-104.67
New Charges - see below	115.05
<b>Total Amount Due</b>	<b>\$115.05</b>
Payment Due By	02/22/18

**New Charges Summary**

TV	79.90
Add'l Products, Services & Equipment	15.94
Other Charges & Credits	14.75
Taxes, Surcharges & Fees	4.46
<b>Total New Charges</b>	<b>\$115.05</b>

Detach and enclose this coupon with your payment. Please write your account number on your check or money order. Do not send cash.



If undeliverable, please return to:

P.O. BOX 21828 EAGAN MN 55121-0828 NO

Account Number	
Payment Due By	02/22/18
Total Amount Due	\$115.05
Amount Enclosed	\$

Make checks payable to Comcast, and remit to address below

COMCAST  
PO BOX 1577  
NEWARK NJ 07101-1577





Service Details

Contact us: @ xfinity.com/customersupport

Account Number

Billing Date 02/08/18
Total Amount Due \$115.05
Payment Due By 02/22/18
Page 2 of 10

TV

Table with 3 columns: Description, Period, Price. Includes Digital Starter (69.95), HD Technology Fee (9.95), and Total TV (\$79.90).

Add'l Products, Services & Equipment

Table with 3 columns: Description, Period, Price. Includes Service To Additional TV (9.95) and Service To Additional TV (5.99). Total Add'l Products, Services & Equipment \$15.94.

Other Charges & Credits

Table with 2 columns: Description, Price. Includes Broadcast TV Fee (8.00) and Regional Sports Fee (6.75). Total Other Charges & Credits \$14.75.

Taxes, Surcharges & Fees

Table with 2 columns: Description, Price. Includes Franchise Fee (4.17), FCC Regulatory Fee (0.08), and MA License Fees (0.19).

Taxes, Surcharges & Fees, cont.

Table with 2 columns: Description, Price. Includes State Sales Tax (0.02) and Total Taxes, Surcharges & Fees (\$4.46).

Important Account Information

Please call Comcast at 1-800-934-6489 if you have any questions regarding the charges billed to your account. You have 120 days from the date of this bill to dispute any charges included on this bill.

For residential customers, if you are not satisfied with our resolution of a problem with your video service, or if you have a complaint regarding our video prices, you may contact the MA Department of Telecommunications and Cable Consumer Division, 1000 Washington St., Boston, MA 02118- 6500. Call 617-305-3531 or 800-392-6066 or email: consumer.complaints@state.ma.us. Local Franchising Authority: (the MA DTC at the above address). The FCC ID for your town is: MA0056.

Channel Lineup Change: Starting March 20th, Newsy will no longer be available on ch 1498, but will remain on Digital Preferred chs 125/1114.

Regional Sports Fee recovers a portion of the costs to transmit certain regional sports networks.

The Broadcast TV Fee recovers a portion of the cost of retransmitting television broadcast signals.

For closed captioning concerns and other accessibility issues affecting customers with disabilities, call 855-270-0379, go online for a live chat at https://www.xfinity.com/support/account/accessibility-services or email accessibility@comcast.com or write to Comcast 1701 John F. Kennedy Blvd., Philadelphia, PA 19103-2838. Attention: S. Adams, or fax: 1-866-599-4268.

Hearing/Speech Impaired call 711.

Your nearest XFINTITY Store: Methuen XFINTITY Store - 70 Pleasant Valley Street, M-Sat 9am-8pm, Sun 11am-4pm.



Service Details, cont.

Contact us: @ [xfinity.com/customersupport](https://www.xfinity.com/customersupport)

**Account Number**

Billing Date	02/08/18
Total Amount Due	\$115.05
Payment Due By	02/22/18

Page 3 of 10

**Important Account Information, cont.**

Moving? Visit [xfinity.com/moving](https://www.xfinity.com/moving) today to help you stay connected to all of your XFINITY services.





# IMPORTANT INFORMATION REGARDING YOUR XFINITY SERVICES AND RATES

Aquinnah, Chappaquiddick Island, Chilmark, Edgartown, Oak Bluffs, Tisbury &  
West Tisbury, MA

Effective December 20, 2017

## TRIPLE PLAY PACKAGES

	Current	New
<b>Starter XF Triple Play Bundle</b>	\$148.49	\$153.49
<b>Preferred XF Triple Play Bundle</b>	\$161.49	\$166.49
<b>HD Preferred XF Triple Play Bundle</b>	\$171.49	\$176.49
<b>HD Preferred Extra XF Triple Play Bundle</b>	\$188.49	\$193.49
<b>HD Premier XF Triple Play Bundle</b>	\$216.49	\$221.49
<b>HD Complete XF Triple Play Bundle</b>	\$246.49	\$251.49
<b>Economy Plus Latino Triple Play</b>	\$135.99	\$140.99
<b>Starter Latino Triple Play</b>	\$143.49	\$148.49
<b>Preferred Latino Triple Play</b>	\$161.49	\$166.49
<b>Preferred Extra Latino</b>	\$171.49	\$176.49

## DOUBLE PLAY PACKAGES

	Current	New
<b>Internet Plus</b>	\$82.95	\$85.95
<b>Internet Pro Plus with HBO®</b>	\$89.95	\$92.95
<b>Internet Pro Plus with Showtime®</b>	\$86.95	\$89.95
<b>Internet Plus Latino</b>	\$82.95	\$85.95

## XFINITY® TV

	Current	New
<b>Limited Basic</b>	\$23.10	\$23.50
<b>Broadcast TV Fee</b>	\$7.00	\$8.00
<b>Franchise Related Cost</b>		
Aquinnah, MA	\$ .99	\$1.00
Chilmark, MA	\$1.20	\$1.07
Chappaquiddick Island, MA and Edgartown, MA	\$1.00	\$ .91
Oak Bluffs, MA	\$ .95	\$ .85
Tisbury, MA	\$ .91	\$ .83
West Tisbury, MA	\$ .95	\$ .92
<b>Expanded Basic</b>	\$47.80	\$47.40
<b>Regional Sports Fee</b>	\$5.00	\$6.75
<b>TV Box Limited Basic</b>	\$1.00	\$2.50
<b>HD TV Box Limited Basic</b>	\$1.80	\$2.50
<b>CableCARD</b> (second card in same device)	\$ .65	\$ .80

## INSTALLATION FEES (Effective 1/1/18)

	Current	New
<b>Hourly Service Charge</b>	\$35.20	\$40.00
<b>In-Home Service Visit</b>	\$36.95	\$40.00

## XFINITY® Voice

	Current	New
<b>Internet/Voice Equipment Rental</b>	\$10.00	\$11.00

## XFINITY® Internet

	Current	New
<b>Performance Pro - XFINITY Internet Service Only</b>	\$84.95	\$89.95
<b>Performance Pro - with XFINITY TV or Voice Service</b>	\$71.95	\$76.95
<b>Blast! - XFINITY Internet Service Only</b>	\$87.95	\$92.95
<b>Blast! - with XFINITY TV or Voice Service</b>	\$74.95	\$79.95
<b>Performance Pro Speed Upgrade</b>	\$10.00	\$15.00
<b>Blast! Speed Upgrade</b>	\$13.00	\$18.00
<b>Extreme Pro Speed Upgrade</b>	\$12.00	\$7.00
<b>Gigabit Speed Upgrade</b>	\$17.00	\$12.00
<b>Gigabit Pro Speed Upgrade</b>	\$225.00	\$220.00
<b>Internet/Voice Equipment Rental</b>	\$10.00	\$11.00



Services & Pricing

Effective January 1, 2018

1-800-XFINITY | xfinity.com

AQUINNAH, MA

Chappaquiddick Island, Chilmark, Edgartown, Oak Bluffs, Tisbury & West Tisbury, MA

**BUNDLED PACKAGES**<sup>1,2</sup>

**QUAD PLAY PACKAGES**

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Secure add <sup>3</sup>	\$39.95
<b>For SurePrice add<sup>4</sup></b>	<b>\$35.00</b>

**TRIPLE PLAY PACKAGES**

**Starter XF Triple Play Bundle**

Includes Digital Starter for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited	\$153.49
<b>SurePrice<sup>5</sup></b>	<b>\$124.99</b>

**Preferred XF Triple Play Bundle**

Includes Digital Preferred for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited	\$166.49
<b>SurePrice<sup>5</sup></b>	<b>\$144.99</b>

**HD Preferred XF Triple Play Bundle**

Includes Digital Preferred and Starz <sup>®</sup> for primary outlet, HD Technology Fee, Performance Pro Internet and XFINITY Voice Unlimited	\$176.49
<b>SurePrice<sup>5</sup></b>	<b>\$154.99</b>

**HD Preferred Extra XF Triple Play Bundle**

Includes Digital Preferred, Showtime <sup>®</sup> , Starz <sup>®</sup> , The Movie Channel <sup>®</sup> and Streampix for primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited	\$193.49
<b>SurePrice<sup>5</sup></b>	<b>\$174.99</b>

**HD Premier XF Triple Play Bundle**

Includes Digital Premier, Streampix and DVR Service or AnyRoom DVR Service for primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited	\$221.49
<b>SurePrice<sup>5</sup></b>	<b>\$194.99</b>

**HD Complete XF Triple Play Bundle**

Includes Digital Premier, Streampix, Sports Entertainment Package and DVR Service or AnyRoom DVR Service for primary outlet, Service to Additional TV on up to 3 TVs, HD Technology Fee, Blast! Internet, Internet/Voice Equipment Rental and XFINITY Voice Unlimited	\$251.49
<b>SurePrice<sup>5</sup></b>	<b>\$224.99</b>

**XFINITY LATINO TRIPLE PLAY PACKAGES**

**Economy Plus Latino Triple Play**

Includes Economy Plus Latino TV for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.	\$140.99
<b>SurePrice<sup>5</sup></b>	<b>\$129.99</b>

**Starter Latino Triple Play**

Includes Starter Latino TV for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.	\$148.49
<b>SurePrice<sup>5</sup></b>	<b>\$134.99</b>

**Preferred Latino Triple Play**

Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.	\$166.49
<b>SurePrice<sup>5</sup></b>	<b>\$144.99</b>

**XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO TRIPLE PLAY PACKAGE REWARDS**

	Regular Price	Starter XF, Starter Latino	Preferred XF, Preferred Latino	HD Preferred XF, Preferred Extra Latino	HD Preferred Extra XF	HD Premier XF <sup>6</sup>	HD Complete XF <sup>6</sup>
HBO <sup>®</sup>	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	Included	Included
Showtime <sup>®</sup>	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
Starz <sup>®</sup>	\$12.00	\$12.00	\$12.00	Included	Included	Included	Included
Cinemax <sup>®</sup>	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel <sup>®</sup>	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
Sports Entertainment Package <sup>8</sup>	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included
Streampix <sup>23</sup>	\$4.99	\$4.99	\$4.99	\$4.99	Included	Included	Included
DVR Service <sup>9</sup>	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
AnyRoom DVR Service <sup>10</sup>	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
Service to Additional TV <sup>11</sup>	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included for three additional TVs
HD Technology Fee <sup>12</sup>	\$9.95	\$9.95	\$9.95	Included	Included	Included	Included
Blast! Speed Upgrade	\$79.95	\$18.00	\$18.00	\$18.00	Included	Included	Included
Extreme Pro Speed Upgrade <sup>33</sup>	\$99.95	\$25.00	\$25.00	\$25.00	\$7.00	\$7.00	\$7.00
Gigabit Speed Upgrade <sup>33</sup>	\$104.95	\$30.00	\$30.00	\$30.00	\$12.00	\$12.00	\$12.00
Gigabit Pro Speed Upgrade <sup>33,34</sup>	\$299.95	\$238.00	\$238.00	\$238.00	\$220.00	\$220.00	\$220.00

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to [xfinity.com/policies](http://xfinity.com/policies).

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<b>Preferred Extra Latino Triple Play</b>	
Includes Digital Starter, Digital Preferred, XFINITY TV Latino and Starz® for primary outlet, HD Technology Fee, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.	\$176.49
<b>SurePrice<sup>5</sup></b>	\$154.99

## DOUBLE PLAY PACKAGES

<b>Internet Plus</b>	
Includes Limited Basic, HBO®, Streampix, TV Box and remote for primary outlet and Performance Internet	\$85.95
<b>SurePrice<sup>5</sup></b>	\$64.99

<b>Internet Pro Plus with HBO®</b>	
Includes Digital Economy, HBO® and Streampix for primary outlet and Performance Pro Internet	\$92.95
<b>SurePrice<sup>5</sup></b>	\$74.99

<b>Internet Pro Plus with Showtime®</b>	
Includes Digital Economy, Showtime® and Streampix for primary outlet and Performance Pro Internet	\$89.95
<b>SurePrice<sup>5</sup></b>	\$74.99

<b>Preferred XF Double Play</b>	
Includes Digital Preferred for primary outlet and Performance Pro Internet	\$149.85
<b>SurePrice<sup>5</sup></b>	\$109.99

<b>Premier XF Double Play</b>	
Includes Digital Premier for primary outlet and Performance Pro Internet	\$187.99
<b>SurePrice<sup>5</sup></b>	\$139.99

## XFINITY LATINO DOUBLE PLAY PACKAGES

<b>Internet Plus Latino</b>	
Includes Basic Latino TV, TV Box and remote for primary outlet and Performance Internet	\$85.95
<b>SurePrice<sup>5</sup></b>	\$64.99

<b>Economy Plus Latino Double Play</b>	
Includes Economy Plus Latino TV for primary outlet and Performance Internet	\$111.90
<b>SurePrice<sup>5</sup></b>	\$99.99

<b>Starter Latino Double Play</b>	
Includes Starter Latino TV for primary outlet and Performance Internet	\$131.90
<b>SurePrice<sup>5</sup></b>	\$109.99

<b>Preferred Latino Double Play</b>	
Includes Digital Preferred and XFINITY TV Latino for primary outlet and Performance Pro Internet	\$167.80
<b>SurePrice<sup>5</sup></b>	\$119.99

## XFINITY TV<sup>1</sup>

### BASIC SERVICES

<b>Limited Basic<sup>13,16</sup></b>	\$23.50
<b>Broadcast TV Fee</b> (all areas)	\$8.00

<b>Franchise Related Cost<sup>15,16</sup></b>	
Aquinnah, MA	\$1.00
Chappaquiddick Island, MA and Edgartown, MA	\$.91
Chilmark, MA	\$1.07
Oak Bluffs, MA	\$0.85
Tisbury	\$0.83
West Tisbury, MA	\$0.92
<b>Expanded Basic<sup>14</sup></b> Includes TV Box and remote for primary outlet	\$47.40

## DIGITAL SERVICES

<b>Digital Economy</b>	
Includes Limited Basic, additional digital channels, TV Box and remote for primary outlet, access to Pay-Per-View and On Demand programming and Music Choice	\$39.95
<b>With XFINITY Voice or Internet Service</b>	\$37.95

<b>Digital Starter</b> Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice	\$70.90
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<b>Digital Preferred</b> Includes Digital Starter and the Digital Preferred Tier	\$88.85
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<b>Digital Premier</b> Includes Digital Preferred, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel®	\$135.85
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<b>Basic Latino TV</b> Includes Limited Basic, XFINITY TV Latino, TV Box and remote for primary outlet	\$27.95
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<b>Economy Latino TV</b> Includes Digital Economy and XFINITY TV Latino for primary outlet	\$41.95
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<b>Economy Plus Latino TV</b> Includes Economy Latino TV and additional digital channels for primary outlet	\$49.95
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<b>Starter Latino TV</b> Includes Economy Plus Latino TV and additional digital channels for primary outlet	\$69.95
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## XFINITY TV SERVICES

<b>HBO®<sup>7</sup></b>	\$15.00
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<b>Showtime®<sup>7</sup></b>	\$12.00
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<b>Starz®<sup>7</sup></b>	\$12.00
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<b>Cinemax®<sup>7</sup></b>	\$12.00
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<b>The Movie Channel®<sup>7</sup></b>	\$12.00
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<b>Playboy®<sup>7</sup></b>	\$15.00
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<b>Digital Preferred Tier<sup>18</sup></b> Includes over 65 channels including CBS College Sports, Destination America, Disney XD, Encore and Science Channel	\$17.95
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<b>Digital Preferred Tier plus One Premium</b> Includes Digital Preferred Tier and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$29.95
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<b>Digital Preferred Tier with HBO®</b> Includes Digital Preferred Tier and HBO®	\$32.95
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<b>Digital Premier Tier</b> Includes Digital Preferred Tier, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel®	\$64.95
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<b>Sports Entertainment Package<sup>8</sup></b> Includes over 14 channels including NFL Red Zone and CBS Sports Network	\$9.95
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<b>Family Tier<sup>17</sup></b> Includes over 10 channels including C-SPAN, Discovery Family Channel, Food Network, HGTV, Universal Kids, National Geographic Channel and The Weather Channel	\$14.95
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<b>HD Technology Fee<sup>12</sup></b>	\$9.95
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<b>DVR Service<sup>9</sup></b>	\$10.00
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<b>AnyRoom DVR Service<sup>10</sup></b>	\$10.00
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<b>Service to Additional TV<sup>11</sup></b>	\$9.95
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with DVR Service <sup>9</sup>	\$19.95
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with AnyRoom DVR Service	\$19.95
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with AnyRoom DVR Service (client)	\$9.95
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with CableCARD <sup>19</sup>	\$7.45
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<b>Service to Additional TV with TV Adapter<sup>21</sup></b>	\$5.99
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## INTERNATIONAL SELECTIONS<sup>7</sup>

<b>Rai Italia</b> (Italian)	\$9.99
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<b>TV5 MONDE</b> (French)	\$9.99
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<b>TV Japan</b> (Japanese)	\$24.99
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<b>TFC</b> (Filipino)	\$11.99
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<b>RTN</b> (Russian)	\$14.99
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<b>Willow Plus</b> (South Asian/Cricket Sport)	\$14.99
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Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to [xfinity.com/policies](http://xfinity.com/policies).

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<b>TV Asia</b> (South Asian)	\$14.99
<b>Zee TV</b> (South Asian)	\$14.99
<b>SIC International</b> (Portuguese)	\$9.99
<b>TV Globo</b> (Portuguese/Brazilian)	\$19.99
<b>PFC</b> (Portuguese/Brazilian)	\$19.99
<b>TV Globo &amp; PFC</b> (Portuguese/Brazilian)	\$24.99

### PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES<sup>20</sup>

<b>Eros Now On Demand</b>	\$12.99
<b>here! TV On Demand</b>	\$7.99
<b>Filipino On Demand</b>	\$7.99
<b>The Jewish Channel On Demand</b>	\$6.99
<b>Disney Family Movies On Demand</b>	\$5.99
<b>Gaiam TV Fit &amp; Yoga On Demand</b>	\$6.99
<b>Lifetime Movie Club On Demand</b>	\$3.99
<b>History Vault On Demand</b>	\$4.99
<b>Kidstream On Demand</b>	\$4.99
<b>Grokker Yoga Fitness On Demand</b>	\$6.99
<b>UP Faith and Family On Demand</b>	\$4.99
<b>Anime Network On Demand</b>	\$6.99
<b>Stingray Karaoke On Demand</b>	\$6.99
<b>DOGTV On Demand</b>	\$4.99
<b>Gaia On Demand</b>	\$9.99
<b>AMC Premiere On Demand</b>	\$5.99
<b>FX+ On Demand</b>	\$5.99
<b>Stingray Classica On Demand</b>	\$6.99
<b>Streampix<sup>23</sup></b>	\$4.99
<b>Pay-Per-View and On Demand Movies and Events<sup>22</sup></b> (per title or event)	Prices Vary
<b>Vivid On Demand Subscription<sup>24</sup></b>	\$19.99
<b>Hustler On Demand Subscription<sup>24</sup></b>	\$19.99
<b>TEN On Demand Subscription<sup>24</sup></b>	\$19.99
<b>Girlfriends Films On Demand<sup>24</sup></b>	\$19.99
<b>Too Much for TV On Demand</b>	\$14.99
<b>Wicked On Demand<sup>24</sup></b>	\$19.99
<b>Urban Fantasy On Demand<sup>24</sup></b>	\$19.99
<b>Falcon On Demand<sup>24</sup></b>	\$19.99
<b>Homegrown Amateur On Demand<sup>24</sup></b>	\$19.99
<b>Evil Angel<sup>24</sup></b>	\$19.99
<b>Mature Lust<sup>24</sup></b>	\$19.99

### SPORTS PACKAGES<sup>20</sup>

<b>MLB Extra Innings<sup>®</sup></b>	Call 1-800-XFINITY for pricing
<b>NHL<sup>®</sup> Center Ice<sup>®</sup></b>	Call 1-800-XFINITY for pricing
<b>NBA League Pass</b>	Call 1-800-XFINITY for pricing

### XFINITY TV EQUIPMENT

<b>TV Box Limited Basic</b>	\$2.50
<b>TV Box</b>	\$2.50
<b>Remote</b>	\$0.18
<b>HD TV Box Limited Basic</b>	\$2.50
<b>TV Adapter</b> (Limited Basic — Primary TV)	\$0.00
<b>TV Adapter</b> (Limited Basic — 1st and 2nd Additional TVs)	\$0.00
<b>TV Adapter</b> (Limited Basic — 3rd Additional TV)	\$0.50
<b>CableCARD</b> (first card in device)	\$0.00
<b>CableCARD</b> (second card in same device)	\$0.80

### INSTALLATION

(PER OCCURRENCE UNLESS NOTED)	Initial Installation of Service	After Initial Installation of Service
<b>Professional Installation<sup>25,26</sup></b>	\$79.99	N/A
<b>Hourly Service Charge<sup>25</sup></b> (For custom installation work)	\$40.00	\$40.00
<b>In-Home Service Visit<sup>36</sup></b>	N/A	\$40.00
<b>XFINITY Internet Gigabit Pro Professional Installation</b> (per occurrence)		\$500.00
<b>Wireless Networking On-Site Professional Set-Up</b> (Separate trip, per occurrence)		\$99.95
<b>Wireless Networking On-Site Professional Set-Up</b> (each additional device over 4 devices per occurrence)		\$29.95

### REACTIVATION

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)

<b>Reactivation - TV</b>	\$6.00
<b>Reactivation - Internet</b>	\$6.00
<b>Reactivation - Voice</b>	\$6.00

### MISCELLANEOUS (PER OCCURRENCE UNLESS NOTED)

<b>Customer-Owned Video Equipment Credit</b> See <a href="http://www.comcast.com/equipmentpolicy">www.comcast.com/equipmentpolicy</a> for additional information	\$2.50
<b>Regional Sports Fee<sup>27</sup></b> (per month)	\$6.75
<b>Service Protection Plan<sup>28</sup></b> (per month) Optional plan that protects against charges for service visits to diagnose or repair In-Home Wiring that works with residential XFINITY TV, XFINITY Internet, or XFINITY Voice services. See <a href="http://xfinity.com/spp">xfinity.com/spp</a> for terms.	\$5.95
<b>Field Collection Charge</b> Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
<b>Returned Payment Item</b> (each)	\$20.00
<b>Late Fee</b>	5% of overdue balance
<b>Agent Assisted Payment</b> For payment made by phone with a Customer Care Representative	\$5.99
<b>Unreturned or Damaged Equipment Fees<sup>29</sup></b> (per piece)	Replacement Cost
<b>Self Install Kit Shipping and Handling</b> (Standard Shipping)	\$15.00
<b>Self Install Kit Shipping and Handling</b> (Priority Shipping)	\$29.95
<b>Accessory Shipping and Handling</b>	\$5.95
<b>TV Guide<sup>®</sup> Weekly Magazine</b> (per month)	\$4.20

### XFINITY VOICE<sup>1,30</sup>

<b>XFINITY Voice—Unlimited With TV and Internet Service</b>	\$44.95
	\$39.95
<b>XFINITY Voice—Local with More With TV or Internet Service</b>	\$34.95
	\$24.95

### CAREFREE MINUTES INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific countries or international regions

<b>Carefree Minutes Latin America 300</b>	\$9.95
<b>Carefree Minutes World Select 300</b>	\$9.95

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to [xfinity.com/policies](http://xfinity.com/policies).

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**OTHER CHARGES (PER MONTH UNLESS OTHERWISE INDICATED)**

<b>Voicemail</b>	\$3.95
<b>Additional Line with Calling Features</b>	\$21.95
<b>Additional Line without Calling Features</b>	\$11.95
<b>Internet/Voice Equipment Rental</b>	\$11.00
<b>Unreturned or Damaged Equipment Fees<sup>29</sup></b> (per piece, per occurrence)	Replacement Cost

**XFINITY INTERNET<sup>1,31</sup>**

	<b>XFINITY Internet Service Only</b>	<b>with XFINITY TV or Voice Service</b>
<b>Performance Starter<sup>32</sup></b>	\$49.95	\$49.95
<b>Performance</b>	\$74.95	\$61.95
<b>Performance Pro</b>	\$89.95	\$76.95
<b>Blast!</b>	\$92.95	\$79.95
<b>Extreme Pro<sup>33</sup></b>	\$99.95	\$86.95
<b>Gigabit<sup>33</sup></b>	\$104.95	\$91.95
<b>Gigabit Pro<sup>33,34</sup></b>	\$299.95	\$299.95
<b>Internet/Voice Equipment Rental</b>		\$11.00
<b>Ciena 3931 Modem &amp; Netgear Wireless Router Rental<sup>35</sup></b>		\$19.95
<b>Additional IP Address (first)</b>		\$4.95
<b>Additional IP Address (each additional, up to 3 additional)</b>		\$9.00
<b>Wireless Adapter (each, one-time charge)</b>		\$30.00
<b>Gigabit Pro Activation Fee (per occurrence)</b>		\$500.00
<b>Unreturned or Damaged Equipment Fees<sup>29</sup></b> (per piece, per occurrence)		Replacement Cost

<sup>1</sup> Certain services available separately or as a part of other levels of service. Comcast service is subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are an XFINITY TV customer and you own a compatible TV Box or CableCARD device, please call 1-800-XFINITY for pricing information or visit [www.xfinity.com/equipmentpolicy](http://www.xfinity.com/equipmentpolicy). ©2017 Comcast. All rights reserved.

<sup>2</sup> Requires Internet/Voice Equipment, except for the Complete Triple Play Packages.

<sup>3</sup> XFINITY Home Secure requires 2 year agreement with early termination fee. Early termination fee applies if all XFINITY services are terminated during the agreement term. For additional information go to [www.xfinity.com/home](http://www.xfinity.com/home).

<sup>4</sup> SurePrice only available for 12 months to Quad Play customers with Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play and HD Preferred Extra XF Triple Play customers after 12 month promotional pricing with 12 month contract. SurePrice only available for 12 months to Quad Play customers with HD Premier XF Triple Play and HD Complete XF Triple Play customers after 24 month promotional pricing with 24 month contract.

<sup>5</sup> SurePrice only available to qualifying 12 month promotional packages.

<sup>6</sup> AnyRoom DVR Service is included with HD Premier XF Triple Play and HD Complete XF Triple Play if AnyRoom DVR Service is installed on primary outlet.

<sup>7</sup> Requires TV Box or CableCARD and Limited Basic.

<sup>8</sup> Requires Digital Starter.

<sup>9</sup> Requires HD Technology Fee. Service to Additional TV required for DVR Service on additional TVs. Not available to customers with Limited Basic only.

<sup>10</sup> Sold only with Service to Additional TV for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.

<sup>11</sup> Not available to Limited Basic only customers. Digital service tier on additional TV corresponds to digital service tier on primary outlet.

<sup>12</sup> Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.

<sup>13</sup> Requires TV Adapter, CableCARD or TV Box.

<sup>14</sup> Requires Limited Basic.

<sup>15</sup> Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.

<sup>16</sup> Discount of 10% off of Limited Basic (including discount on Broadcast TV Fee and FRC) available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.

<sup>17</sup> Requires TV Box and Limited Basic and cannot be combined with Expanded Basic. Family Tier programming included in Digital Services except for XFINITY TV Latino.

<sup>18</sup> Requires Digital Starter or Starter Latino TV.

<sup>19</sup> Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDs in the same device.

<sup>20</sup> Requires TV Box and Limited Basic. Subscription can be billed at once or in 4 total payments. Restrictions may apply.

<sup>21</sup> Includes TV Adapter and remote. Digital service tier on additional TV corresponds to digital service tier on primary outlet. Does not include access to On Demand content, premium channels or channel numbers above 1000 unless otherwise noted on the channel lineup. Not available to customers with Limited Basic only.

<sup>22</sup> Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.

<sup>23</sup> Requires TV Box and Limited Basic to receive Streampix on television. Requires HD Technology Fee to receive HD programming. Streaming to iOS device requires XFINITY TV app, Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at <https://www.xfinity.com/support/internet/requirements-to-run-xfinity-internet-service/>, Internet service with bandwidth of at least 600Kbps and a subscription to Limited Basic.

<sup>24</sup> Requires Limited Basic and TV Box. Not available in all areas.

<sup>25</sup> Standard installations include installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.

<sup>26</sup> Includes standard installation of XFINITY TV, XFINITY Internet and/or XFINITY Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of XFINITY Home or XFINITY Gigabit Pro Internet.

<sup>27</sup> Applies to XFINITY TV Digital Starter and above and Starter Latino TV.

<sup>28</sup> See <http://www.xfinity.com/spp> for information on Service Protection Plan.

<sup>29</sup> Contact 1-800-XFINITY for questions regarding equipment replacement charges.

<sup>30</sup> Requires Internet/Voice Equipment. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations included in the plan. Plans do not include other international calls. For more information regarding XFINITY Voice pricing go to <http://www.xfinity.com/corporate/about/phoneterms/service/comcastdigitalvoice/cdrstatepricing.html>.

<sup>31</sup> Internet/Voice Equipment required. For more information regarding XFINITY Internet go to <http://www.xfinity.com/internet-service.html>.

<sup>32</sup> Download speed up to 10 Mbps and upload speed up to 2 Mbps. Many factors affect speed. Actual speeds may vary and are not guaranteed.

<sup>33</sup> Not available in all areas. May require installation and non-refundable installation charge.

<sup>34</sup> Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.

<sup>35</sup> Requires Gigabit Pro.

<sup>36</sup> Applies to installation, relocation and activation of additional outlets as well upgrade/downgrades of service after initial installation of service and in-home visits not covered under Service Protection Plan. Does not cover installation or in-home visits for XFINITY Home.

**XFINITY Home License Numbers:**

AL: 001484, 001504; AR: 12-030; AZ: ROC 280515, BTR 18287-0; CA: CSLB 974291, ACO 7118; CT: ELC 0189754-C5; DE: FAL-0299, FAC-0293, SSPS 11-123; FL: EF0000921, EF20001002, EF0001095; GA: LVU406303, LVU406264, LVU406190, LVU406354; IL: PAGA 127-001503; LA: F1691; MA: SS-001968; MD: 107-1776; ME: LM50017039; MI: 3601206217; MN: TS674412; NC: 2335-CSA, 29443-SP-FA/LV; NJ: Burglar and Fire Alarm Business Lic. # 34BF00047700; NM: 373379; NY: licensed by the N.Y.S. Department of State 12000305421; OH: LIC# 53-89-1732; OR: CCB 192945; SC: BAC-13497, FAC-13440; TN: ACL 1597, ACL 1604; TX: ACR-1672104,-1818, B16922, B02571; UT: 8226921-6501; VA: 2705145289, DCJS 11-7361; VT: ES-02366; WA: COMCABS892DS; WASHINGTON, DC: ECS 902687, BBL 602512000005; WV: WV049211.

**MS: 15018010**

Valid 4/19/17. See [www.xfinity.com/home-security](http://www.xfinity.com/home-security) for current list.





# Channel Lineup

**EFFECTIVE JANUARY 4, 2018**

1-800-XFINITY | xfinity.com

## Martha's Vineyard, MA

Aquinnah, Chippaquiddick Island, Chilmark, Edgartown, Oak Bluffs, Tisbury & West Tisbury, MA

### LIMITED BASIC

- 2 WGBH (PBS)
- 3 NECN
- 4 WBZ (CBS)
- 5 WCVB (ABC)
- 6 WFXT (FOX)
- 7 WHDH
- 8 WLVI (CW)
- 9 WSBE (PBS)
- 10 WBTS (NBC)
- 11 WGBX (PBS)
- 12 QVC
- 13,1070 Public Access
- 14,1090 Educational Access
- 15,1084 Government Access
- 16 WNEU (TEL)
- 17 WSBK (MyTV)
- 18 WBPX (ION)
- 19 WMFP (IND)
- 20 WUTF (UMAS)
- 21 WUTF (UNV)
- 22,1006 WLNE (ABC)
- 23,1058 WYDN (DAY)
- 25,1050 WBIN (IND)
- 26 HSN
- 29,1032 Jewelry TV
- 31,3217 RTPi (Portuguese)
- 78,184,1668 EWTV
- 81 WWDP (IND)
- 95,1128 C-SPAN
- 96,1011 WJAR (NBC)
- 112,1661 TBN
- 156,1129 C-SPAN2
- 183,1669 CatholicTV
- 188,1067 Jewelry FL
- 189,1097 Leased Access
- 190,590 Xfinity Latino Entertainment Channel
- 598,981,1024 WFXZ-CD (AZT)
- 599,986,1195 WUTF LATV
- 702,1002 WGBH HD (PBS)
- 704,1004 WBZ HD (CBS)
- 705,1005 WCVB HD (ABC)
- 706,1025 WFXT HD (FOX)
- 707,1007 WHDH HD
- 708,1056 WLVI HD (CW)
- 710,1010 WBTS HD (NBC)
- 711,1044 WGBX HD (PBS)
- 712,1066 WUNI HD (UMAS)
- 713,1027 WUTF HD (UNV)
- 714,1038 WSBK HD (MyTV)

- 716,1060 WNEU HD (TEL)
- 718,1046 WWDP HD (IND)
- 720,1062 WMFP HD (IND)
- 741,1034 QVC HD
- 758,1127 NECN HD
- 803,1068 WBPX HD (ION)
- 804,1015 HSN HD
- 819,1036 WSBE HD (PBS)
- 930,1165 WBZ Decades
- 935,1171 WBTS-CoziTV
- 936,1174 WHDH ThisTV
- 939,1177 WLVI BuzzR
- 942,1180 WCVB MeTV
- 948,1186 WFXT-Escape
- 949,1187 WFXT Laff TV
- 956,1146 WGBH World (PBS)
- 958,1147 WGBX Kids (PBS)
- 959,1148 WGBX Create (PBS)
- 965,1150 WSBE Learn (PBS)
- 983,1192 WNEU TeleXitos

### EXPANDED BASIC

(DIGITAL STARTER INCLUDES LIMITED BASIC AND EXPANDED BASIC)

- 30 Lifetime
- 32 USA Network
- 33 NBC Sports Network
- 34 Golf Channel
- 35 ESPN
- 36 ESPN2
- 37 NBC Sports Boston
- 38 NESN
- 39 TNT
- 40 HGTV
- 41 VH1
- 42 Freeform
- 43 Cartoon Network
- 44 Discovery
- 45 TLC
- 47 Disney Channel
- 48 Nickelodeon
- 49 HLN
- 50 CNN
- 51 A&E
- 52 Comedy Central
- 53 FX
- 54 TBS
- 55 HISTORY
- 56,1426 TV Land
- 57 The Weather Channel
- 58 CNBC

- 59,114 MSNBC
- 60 AMC
- 61 TCM
- 62 Animal Planet
- 63 Syfy
- 64 FOX News Channel
- 65 Bravo
- 66,186 truTV
- 67 E!
- 68,159 Oxygen
- 69 Food Network
- 70 BET
- 71 Travel Channel
- 73,351,1420 WGN America
- 74,138 Hallmark Channel
- 77 MTV
- 83,1655 INSP
- 84 NESN+
- 85,1256 NBC Sports Boston Overflow
- 88,1049 HSN2
- 104 Investigation Discovery
- 105 OWN (Oprah Winfrey Network)
- 108,1425 GSN
- 109 BBC America
- 120 National Geographic Channel
- 122 FOX Sports 1
- 124 NFL Network
- 125 FXX
- 128 Bloomberg TV
- 133 FOX Business Network
- 135 UP
- 140 WE tv
- 141 Hallmark Movies & Mysteries
- 150 TV One
- 151 Universal Kids
- 163 LMN
- 187,1130 C-SPAN3
- 263,1757 MoviePlex
- 726,1113 MSNBC HD
- 727,1102 The Weather Channel HD
- 730,1492 HGTV HD
- 733,1707 Universal Kids HD
- 734,1458 Hallmark Channel HD
- 735,1430 truTV HD
- 736,1755 TCM HD

- 737,1455 Lifetime HD
- 738,1459 Hallmark Movies & Mysteries HD
- 740,1488 Travel Channel HD
- 743,1223 Golf Channel HD
- 746,1734 Cartoon Network HD
- 747,1728 Nickelodeon HD
- 749,1456 LMN HD
- 754,1435 Comedy Central HD
- 756,1466 E! HD
- 757,1122 Bloomberg TV HD
- 759,1112 HLN HD
- 760,1111 CNN HD
- 761,1434 TBS HD
- 762,1478 HISTORY HD
- 763,1403 USA Network HD
- 764,1404 TNT HD
- 765,1449 Discovery HD
- 769,1484 Food Network HD
- 770,1473 National Geographic HD
- 771,1402 A&E HD
- 772,1205 ESPN HD
- 773,1250 NESN HD
- 774,1207 NBC Sports Network HD
- 775,1612 MTV Live HD
- 776,1243 Velocity HD
- 777,1215 NFL Network HD
- 778,1206 ESPN2 HD
- 779,1251 NBC Sports Boston HD
- 780,1471 Animal Planet HD
- 781,1411 Syfy HD
- 783,1715 Disney Channel HD
- 784,1742 Freeform HD
- 786,1405 AMC HD
- 787,1450 TLC HD
- 788,1409 FX HD
- 789,1463 Bravo HD
- 790,1110 FOX News Channel HD
- 791,1123 FOX Business Network HD
- 792,1121 CNBC HD
- 793,1428 WE tv HD
- 798,1607 VH1 HD
- 799,1606 MTV HD
- 826,1626 TV One HD

- 828,1625 BET HD
- 830,1457 UP HD
- 832,1444 Investigation Discovery HD
- 834,1418 BBC America HD
- 837,1465 Oxygen HD
- 839,1464 OWN HD (Oprah Winfrey Network)
- 840,1410 FXX HD
- 841,1208 FOX Sports 1 HD
- 894,1255 NESN+ HD

### DIGITAL ECONOMY (INCLUDES LIMITED BASIC)

- 30 Lifetime
- 32 USA Network
- 43 Cartoon Network
- 44 Discovery
- 47 Disney Channel
- 50 CNN
- 51 A&E
- 52 Comedy Central
- 55 HISTORY
- 56,1426 TV Land
- 57 The Weather Channel
- 60 AMC
- 62 Animal Planet
- 64 FOX News Channel
- 66,186 truTV
- 67 E!
- 69 Food Network
- 70 BET
- 74,138 Hallmark Channel
- 125 FXX
- 198,1627 ASPIRE
- 727,1102 The Weather Channel HD
- 734,1458 Hallmark Channel HD
- 735,1430 truTV HD
- 737,1455 Lifetime HD
- 746,1734 Cartoon Network HD
- 754,1435 Comedy Central HD
- 756,1466 E! HD
- 760,1111 CNN HD
- 762,1478 HISTORY HD
- 763,1403 USA Network HD
- 765,1449 Discovery HD
- 769,1484 Food Network HD
- 771,1402 A&E HD
- 780,1471 Animal Planet HD



783,1715 Disney Channel HD  
786,1405 AMC HD  
790,1110 FOX News Channel HD  
828,1625 BET HD  
840,1410 FXX HD

**DIGITAL PREFERRED**  
(INCLUDES DIGITAL STARTER)

46 Spike  
101,1714 Discovery Family Channel  
102 Science  
103 Destination America  
106,1480 American Heroes Channel  
111 fuse  
115 fyi  
116 VICELAND  
117 Disney XD  
118,1701 Disney Junior  
123 NHL Network  
127,1236 Outdoor Channel  
130,1497 Discovery Life  
132 ESPNews  
134,1114,1498 Newsy Live  
137,1639 MTV2  
139,1633 BET Jams  
143,1619 CMT Music  
144,1614 MTV Classic  
146,1682 The Impact Network  
147 IFC  
148,1702 Nick Jr.  
149,1620 Great American Country (GAC)  
152,1740 TeenNick  
153,1729 Nick 2  
154,1727 Nicktoons  
155,1630 BET Soul  
158,1766 FX Movie Channel  
160,1615 Nick Music  
162,631 MTV TR3s  
164,1440 SundanceTV East  
168,1117 BBC World News  
170,1246 TVG  
174 Nat Geo WILD  
175 CBS Sports Network  
176,394 Tennis Channel  
177 FOX Sports 2  
179,1485 Cooking Channel  
180,1493 DIY Network  
181,1439 Logo  
182,1427 POP  
185 MLB Network  
193,1477 Smithsonian Channel  
194,1637 Revolt  
195,1628 BET Her  
196,1709 BabyFirst Americas  
198,1627 ASPIRE  
235,1771 FLIX East  
248 STARZ ENCORE East

250,1779 STARZ ENCORE Classic East  
252,1784 STARZ ENCORE Westerns East  
254,1782 STARZ ENCORE Suspense East  
256,1777 STARZ ENCORE Black East  
258,1775 STARZ ENCORE Action East  
260,1741 STARZ ENCORE Family  
261,1756 RetroPlex  
262,1758 IndiePlex  
292 NBA TV  
293 ESPN  
339 Mnet  
340,1429 ReelzChannel  
341 Ovation  
342,1685 Jewish Life Television (JLTV)  
346 SEC Network  
347,1322 SEC Network Overflow  
626,1232 NBC Universo  
637 Galavision  
655,1229 Univision Deportes Network  
715,1486 fyi HD  
732,1210 ESPNews HD  
739,1487 Destination America HD  
744,1438 IFC HD  
745,1467 fuse HD  
748,1773 STARZ ENCORE East HD  
755,1412 Spike HD  
782,1222 Olympic Channel HD  
785,1451 Science HD  
795,1219 MLB Network HD  
796,1217 NHL Network HD  
797,1716 Disney XD HD  
817,1218 NBA TV HD  
820,1462 Ovation HD  
822,1301 ESPN HD  
823,1303 CBS Sports Network HD  
827,1224 Tennis Channel HD  
829,1613 AXS TV  
831,1436 VICELAND HD  
838,1472 Nat Geo WILD HD  
842,1321 SEC Network HD  
843,1209 FOX Sports 2 HD

**ECONOMY PLUS LATINO TV**  
(INCLUDES DIGITAL ECONOMY AND XFINITY TV LATINO)

40 HGTV  
41 VH1  
42 Freeform  
45 TLC  
48 Nickelodeon  
49 HLN

53 FX  
58 CNBC  
59,114 MSNBC  
61 TCM  
63 Syfy  
65 Bravo  
71 Travel Channel  
73,351,1420 WGN America  
77 MTV  
83,1655 INSP  
88,1049 HSN2  
105 OWN (Oprah Winfrey Network)  
108,1425 GSN  
109 BBC America  
120 National Geographic Channel  
122 FOX Sports 1  
125 FXX  
133 FOX Business Network  
140 WE tv  
146,1682 The Impact Network  
150 TV One  
151 Universal Kids  
163 LMN  
263,1757 MoviePlex  
643,1781 STARZ ENCORE en Espanol  
726,1113 MSNBC HD  
730,1492 HGTV HD  
733,1707 Universal Kids HD  
736,1755 TCM HD  
740,1488 Travel Channel HD  
747,1728 Nickelodeon HD  
749,1456 LMN HD  
759,1112 HLN HD  
770,1473 National Geographic HD  
775,1612 MTV Live HD  
776,1243 Velocity HD  
781,1411 Syfy HD  
782,1222 Olympic Channel HD  
784,1742 Freeform HD  
787,1450 TLC HD  
788,1409 FX HD  
789,1463 Bravo HD  
791,1123 FOX Business Network HD  
792,1121 CNBC HD  
793,1428 WE tv HD  
798,1607 VH1 HD  
799,1606 MTV HD  
826,1626 TV One HD  
834,1418 BBC America HD  
839,1464 OWN HD (Oprah Winfrey Network)  
840,1410 FXX HD  
841,1208 FOX Sports 1 HD

**STARTER LATINO TV**  
(INCLUDES DIGITAL ECONOMY, ECONOMY PLUS LATINO TV AND XFINITY TV LATINO)

33 NBC Sports Network  
34 Golf Channel  
35 ESPN  
36 ESPN2  
37 NBC Sports Boston  
38 NESN  
39 TNT  
40 HGTV  
41 VH1  
42 Freeform  
45 TLC  
48 Nickelodeon  
49 HLN  
53 FX  
54 TBS  
58 CNBC  
59,114 MSNBC  
61 TCM  
63 Syfy  
65 Bravo  
71 Travel Channel  
73,351,1420 WGN America  
77 MTV  
83,1655 INSP  
84 NESN+  
85,1256 NBC Sports Boston Overflow  
88,1049 HSN2  
105 OWN (Oprah Winfrey Network)  
108,1425 GSN  
109 BBC America  
120 National Geographic Channel  
122 FOX Sports 1  
124 NFL Network  
125 FXX  
133 FOX Business Network  
140 WE tv  
146,1682 The Impact Network  
150 TV One  
151 Universal Kids  
163 LMN  
263,1757 MoviePlex  
643,1781 STARZ ENCORE en Espanol  
726,1113 MSNBC HD  
730,1492 HGTV HD  
733,1707 Universal Kids HD  
736,1755 TCM HD  
740,1488 Travel Channel HD  
747,1728 Nickelodeon HD  
749,1456 LMN HD  
759,1112 HLN HD  
798,1607 VH1 HD  
799,1606 MTV HD  
826,1626 TV One HD  
834,1418 BBC America HD  
839,1464 OWN HD (Oprah Winfrey Network)  
840,1410 FXX HD  
841,1208 FOX Sports 1 HD

772,1205 ESPN HD  
773,1250 NESN HD  
774,1207 NBC Sports Network HD  
775,1612 MTV Live HD  
776,1243 Velocity HD  
777,1215 NFL Network HD  
778,1206 ESPN2 HD  
779,1251 NBC Sports Boston HD  
781,1411 Syfy HD  
782,1222 Olympic Channel HD  
784,1742 Freeform HD  
787,1450 TLC HD  
788,1409 FX HD  
789,1463 Bravo HD  
791,1123 FOX Business Network HD  
792,1121 CNBC HD  
793,1428 WE tv HD  
798,1607 VH1 HD  
799,1606 MTV HD  
826,1626 TV One HD  
834,1418 BBC America HD  
839,1464 OWN HD (Oprah Winfrey Network)  
840,1410 FXX HD  
841,1208 FOX Sports 1 HD  
894,1255 NESN+ HD

**XFINITY TV LATINO**

162,631 MTV TR3s  
600 TBN Enlace  
601 Telefe  
602 TV Chile  
603 Nuestra Tele  
604 Video Rola  
605 FOX Life  
606 TVE Internacional  
607 TV Venezuela  
608 Telehit  
609 Ritmoson  
610 Bandamax  
611 De Pelicula  
612 De Pelicula Clasico  
613 SUR Peru  
614 SUR TV  
615 Once Mexico  
616 Multimedia  
617 Mexicana  
619 Cinema Dinamita  
620 EWTN en Espanol  
621 Ecuavisa  
623 Caracol TV  
624 Canal 52MX  
625 Supercanal  
626,1232 NBC Universo  
627 Discovery en Espanol  
628 Cinelatino  
629,1230 FOX Deportes  
630 CNN en Espanol  
632 ViendoMovies  
633 Cine Mexicano  
635 HISTORY en Espanol  
636 WAPA America

637 Galavision  
638,1231 ESPN Deportes  
639 TV Dominicana  
640 TeleFormula  
641 Discovery Familia  
644 HITN  
645 Pasiones  
646 Vme Kids  
647 Latin American Sports  
648 Centroamerica TV  
649 BabyFirst Americas -  
Spanish  
650 UniMás Alt  
651 Univision Alt  
655,1229 Univision  
Deportes Network  
656,1228 belN  
Sports-Spanish  
675 Cine Sony

#### FAMILY TIER

40 HGTV  
47 Disney Channel  
48 Nickelodeon  
49 HLN  
57 The Weather Channel  
69 Food Network  
101,1714 Discovery  
Family Channel  
102 Science  
117 Disney XD  
120 National Geographic  
Channel  
151 Universal Kids  
152,1740 TeenNick  
180,1493 DIY Network  
727,1102 The Weather  
Channel HD  
730,1492 HGTV HD  
733,1707 Universal  
Kids HD  
747,1728 Nickelodeon HD  
759,1112 HLN HD  
769,1484 Food Network HD  
770,1473 National  
Geographic HD  
783,1715 Disney  
Channel HD  
785,1451 Science HD  
797,1716 Disney XD HD

#### SPORTS ENTERTAINMENT PACKAGE

61 TCM  
110 CMT  
123 NHL Network  
124 NFL Network  
127,1236 Outdoor Channel  
132 ESPNews  
136,1302 ESPN  
GoalLine/Bases Loaded  
170,1246 TVG  
175 CBS Sports Network  
178,1237 Sportsman  
Channel

185 MLB Network  
289 BTN  
291 NFL RedZone  
292 NBA TV  
293 ESPNU  
337,1329 Pac-12  
338,1235 Outside  
Television  
343,1445 Crime &  
Investigation  
344,1479 Military  
History Channel  
345,1227 belN  
Sports-English  
395,1266 SNY OOM  
396,1297 NBC Sports Bay  
Area OOM  
397,1280 NBC Sports  
Chicago OOM  
656,1228 belN  
Sports-Spanish  
728,1608 CMT HD  
732,1210 ESPNews HD  
736,1755 TCM HD  
777,1215 NFL Network HD  
794,1216 NFL RedZone HD  
795,1219 MLB Network HD  
796,1217 NHL Network HD  
817,1218 NBA TV HD  
822,1301 ESPNU HD  
823,1303 CBS Sports  
Network HD  
824,1313 BTN HD

#### PREMIUM CHANNELS

201 HBO East  
202 HBO2 East  
203,1806 HBO Signature  
East  
204,1808 HBO Family East  
205,1810 HBO Comedy East  
206 HBO Zone East  
207 HBO Latino East  
208 HBO West  
219,1852 Showtime Family  
East  
220,1854 Showtime Next  
East  
221 Showtime East  
222 Showtime 2 East  
223,1846 Showtime  
Showcase East  
224 Showtime Extreme East  
225,1844 Showtime Beyond  
East  
231 The Movie Channel  
East  
232 The Movie Channel  
Xtra East  
235,1771 FLIX East  
241 STARZ East  
243,1870 STARZ Edge East  
244,1874 STARZ Kids &  
Family East  
245,1876 STARZ Cinema  
East

247,1872 Starz In Black  
East  
268,1828 MovieMax  
269,1834 Max Latino  
270 CINEMAX East  
271,1822 MoreMAX East  
272,1824 ActionMAX East  
273,1826 ThrillerMax East  
274 CINEMAX West  
278,1830 5StarMAX  
279,1832 OuterMAX  
453 Playboy  
750,1802 HBO HD East  
751,801,1840 Showtime HD  
East  
752,1868 STARZ East HD  
753,1820 CINEMAX HD East  
802,1842 Showtime 2 HD  
East  
810,1860 The Movie  
Channel HD East  
811,1862 The Movie  
Channel Xtra East HD  
812,1804 HBO2 HD East  
813,1812 HBO Zone HD East  
815,1814 HBO Latino HD  
East  
816,1848 Showtime  
Extreme HD

#### INTERNATIONAL SELECTIONS

390,861,3285 Willow Plus  
680,850,3293 TV Globo  
851,3216 SIC  
International  
852,3287 ZeeTV  
854,3226 RTN (Russian)  
855,3290 TV JAPAN  
856,3135 CCTV4  
857,3286 TV Asia  
858,3294 TV5 Monde  
859,3194 The Filipino  
Channel  
860,3280 RAI  
International  
862,3210 Premiere  
Futebol Clube  
3101 Willow Plus HD  
3102 TV Asia HD  
3103 ZeeTV HD  
3104 Star Bharat  
3105 Star India Plus HD  
3106 SET HD  
3107 Star India Gold  
3109 NDTV 24X7  
3110 NDTV GOOD  
3111 NDTV INDIA  
3128 Vijay  
3137 Phoenix Info News  
3138 CTI Zhong Tian  
Channel  
3139 Phoenix NA  
3150 TVB Jade  
3180 TV JAPAN HD

3185 Saigon Broadcasting  
Television Network  
3195 GMA Pinoy TV  
3196 GMA Life TV  
3203 TV Polonia  
3211,3291 Bandeirantes TV  
3212 RecordTV Europa HD  
3213 TV Globo HD  
3225 RTVI (Russian)  
3227 Russian Kino  
3228 NTV America  
3229 Channel One Russia  
3230 Impact TV  
3232 RTR PLAN  
3233 ROSSIYA  
3234 CTC  
3245 ART Network  
3250 The Israeli Network  
3260 DW (Deutsch+)  
3265 TV5 Monde HD  
3275 Antenna TV  
3281 Mediaset Italia  
3288 Star India Plus  
3289 SET  
3292 RecordTV

#### PAY-PER-VIEW

292 NBA TV  
450 Penthouse Block  
451 Vivid TV  
452 Juicy  
454 Hustler TV  
457 TEN  
458 XTSY  
460 iN DEMAND PPV 1  
461 iN DEMAND PPV 2  
463,700,1201 iN DEMAND  
PPV HD  
464 iN DEMAND PPV BARKER  
510-519 NBA/MLS PPV  
520,1387 MLB/MLS PPV HD  
531-544 MLB/NHL PPV  
545,1370 iNDEMAMND  
MLB/NHL HD  
546,1371 iNDEMAMND  
MLB/NHL 2 HD  
817,1218 NBA TV HD  
1372-1385 MLB/NHL PPV  
1388-1397 NBA/MLS PPV

#### ON DEMAND

1,199,900,1000 Xfinity  
On Demand

#### MUSIC CHOICE

400-449 MUSIC CHOICE

#### XFINITY INSTANT TV KIDS & FAMILY

42 Freeform  
43 Cartoon Network  
45 TLC  
47 Disney Channel  
48 Nickelodeon  
77 MTV  
117 Disney XD

118,1701 Disney Junior  
120 National Geographic  
Channel  
148,1702 Nick Jr.  
151 Universal Kids  
152,1740 TeenNick  
154,1727 Nicktoons  
733,1707 Universal  
Kids HD  
746,1734 Cartoon  
Network HD  
747,1728 Nickelodeon HD  
770,1473 National  
Geographic HD  
783,1715 Disney  
Channel HD  
784,1742 Freeform HD  
787,1450 TLC HD  
797,1716 Disney XD HD  
799,1606 MTV HD

#### XFINITY INSTANT TV ENTERTAINMENT

30 Lifetime  
32 USA Network  
39 TNT  
40 HGTV  
41 VH1  
44 Discovery  
51 A&E  
52 Comedy Central  
53 FX  
54 TBS  
55 HISTORY  
60 AMC  
62 Animal Planet  
63 Syfy  
65 Bravo  
67 E!  
69 Food Network  
70 BET  
74,138 Hallmark Channel  
105 OWN (Oprah Winfrey  
Network)  
125 FXX  
150 TV One  
730,1492 HGTV HD  
734,1458 Hallmark  
Channel HD  
737,1455 Lifetime HD  
754,1435 Comedy  
Central HD  
756,1466 E! HD  
761,1434 TBS HD  
762,1478 HISTORY HD  
763,1403 USA Network HD  
764,1404 TNT HD  
765,1449 Discovery HD  
769,1484 Food Network HD  
771,1402 A&E HD  
780,1471 Animal Planet HD  
781,1411 Syfy HD  
786,1405 AMC HD  
788,1409 FX HD  
789,1463 Bravo HD  
798,1607 VH1 HD

826,1626 TV One HD  
828,1625 BET HD  
839,1464 OWN HD (Oprah  
Winfrey Network)  
840,1410 FXX HD

**XFINITY INSTANT TV  
SPORTS & NEWS**

33 NBC Sports Network  
34 Golf Channel  
35 ESPN  
36 ESPN2  
37 NBC Sports Boston  
38 NESN  
50 CNN  
58 CNBC  
59,114 MSNBC  
64 FOX News Channel  
84 NESN+  
85,1256 NBC Sports  
Boston Overflow  
122 FOX Sports 1  
124 NFL Network  
132 ESPNNews  
133 FOX Business Network  
293 ESPNU  
726,1113 MSNBC HD  
732,1210 ESPNNews HD  
743,1223 Golf Channel HD  
760,1111 CNN HD  
772,1205 ESPN HD  
773,1250 NESN HD  
774,1207 NBC Sports  
Network HD  
777,1215 NFL Network HD  
778,1206 ESPN2 HD  
779,1251 NBC Sports  
Boston HD  
790,1110 FOX News  
Channel HD  
791,1123 FOX Business  
Network HD  
792,1121 CNBC HD  
822,1301 ESPNU HD  
841,1208 FOX Sports 1 HD  
894,1255 NESN+ HD

**XFINITY INSTANT TV  
DEPORTES**

345,1227 beIN  
Sports-English  
626 NBC Universo  
629,1230 FOX Deportes  
638,1231 ESPN Deportes  
647 Latin American Sports

655,1229 Univision  
Deportes Network  
656,1228 beIN  
Sports-Spanish

**XFINITY INSTANT TV  
LATINO**

619 Cinema Dinamita  
627 Discovery en Espanol  
628 Cinelatino  
630 CNN en Espanol  
632 ViendoMovies  
633 Cine Mexicano  
635 HISTORY en Espanol  
637 Galavision  
641 Discovery Familia  
645 Pasiones  
646 Vme Kids  
649 BabyFirst Americas -  
Spanish  
675 Cine Sony

*A subscription to Limited Basic is required to receive video services unless otherwise indicated. TV Box, TV Adapter or CableCARD is required to receive video services. Channel lineup for outlets with TV Adapters is same as the primary outlet with the following exceptions: premium channels are not available and only the following HD channels with channel numbers above 1000 are available: The Weather Channel, Fox News, CNN, HLN, MSNBC, CNBC, Bloomberg, Fox Business, CSPAN, CSPAN2, CSPAN 3, and your local news stations. Except for Limited Basic only customers, HD programming requires subscription to HD Technology Fee and HD compatible equipment. Channel lineup subject to change. Additional restrictions may apply. See Services & Pricing card for additional information. © 2017 Comcast. All rights reserved.*

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**For more information visit [xfinity.com/channellineup](http://xfinity.com/channellineup).**